

CANCELLATION POLICY FOR THE BOOKING OF TANDEM JUMPS / VOUCHERS

There is no right of withdrawal for consumers or the right of withdrawal for consumers may expire early for the following contracts:

Contracts for the provision of services in the areas of accommodation for purposes other than residential purposes, transport of goods, motor vehicle rental, delivery of food and beverages as well as for the provision of other services in connection with leisure activities, if the contract provides for a specific date or period for the provision (§ 312g para. 2 sentence 1 no. 9 BGB). This means that insofar as TAKE OFF Fallschirmsport GmbH offers services from the area of leisure activities, in particular tickets for tandem jumps with an appointment, there is no right of withdrawal.

Each order for tandem jumps with appointment is therefore binding immediately after confirmation by TAKE OFF and obliges the customer to accept and pay for the ordered tickets.

For all other contracts with consumers, the following applies:

Right of withdrawal

You have the right to cancel this contract within fourteen days without giving any reason.

The revocation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has or has taken possession of the goods.

In order to exercise your right of cancellation, you must inform us (TAKE OFF Fallschirmsport GmbH, Flugplatzstraße 6, 16833 Fehrbellin, Tel.: 033932-72238, Fax: 033932-72417, info@funjump.de) by means of a clear declaration (e.g. a letter sent by post, fax or e-mail) of your decision to cancel this contract. You may use the enclosed model withdrawal form for this purpose, which is, however, not mandatory.

To comply with the withdrawal period, it is sufficient for you to send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

Consequences of the revocation

If you withdraw from this contract, we must refund all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), without delay and at the latest

within fourteen days of the day on which we received notification of your withdrawal from this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment. We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You must return or hand over the goods to us without delay and in any case no later than fourteen days from the day on which you notify us of the cancellation of this contract. The deadline is met if you send the goods before the expiry of the period of fourteen days. You shall bear the direct costs of returning the goods. You only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for checking the condition, properties and functioning of the goods.

Sample cancellation form

(If you wish to cancel the contract, please copy this form into an e-mail or onto letterhead, fill it in and send it to us).

To TAKE OFF Fallschirmsport GmbH, Flugplatzstraße 6, 16833 Fehrbellin, Fax: 033932-72417,
info@funjump.de

I/we (*) hereby revoke the contract concluded by me/us (*) for the purchase of the following goods
(*)/the provision of the following service (*)

Ordered on (*)/received on (*)

Name of the consumer(s)

Address of the consumer(s)

Signature of consumer(s) (only in case of paper communication)

Date

(*) Delete where inapplicable.